Electronic Certificate of Origin Training

Synopsis

The web-based Certificate of Origin (CO) application and certification system provides a single interface for exporters and their agents to electronically apply for COs conveniently via the Internet. It provides an integrated, electronic process for faster CO application and certification. It also allows the immediate transmission of certified COs to designated third party recipients in a secure electronic environment

Course Objective

This is a structured, hands-on training programme designed for exporters and their agents to equip them with the knowledge and skills to prepare, submit, receive and print electronic certificate of origin on the system. The programme focuses on providing experiential teaching through effective use of case studies and steps in the preparation of certificate of origin using Electronic Certificate of Origin (ECO) system

Who Should Attend:

- For brand new 1st time subscribers of the ECO application.
- For existing subscribers with new staff who is taking over the responsibilities of preparing and submitting those ECO applications.

Course Structure

A 1-day session

Course Fee

The course fee for Certificate of Origin Training (1 Day) is $198.00 (subject to prevailing GST rate)

Contact Us

For enquiries, please email to training@crimsonlogic.com

Electronic Certificate of Origin Training Course Outline

- Overview of the Electronic Certificate of Origin (ECO) System
- Login, User-IDs, Password Management and User Profiles
- Hands on Session on
    - New, Edit, Renew and View Exporter Registration
    - New CO Application
    - My CO Application -> pending and view CO
    - Manage Favourites
    - Replicate CO Application
    - Process CO Application (Signatory)
    - Replace CO Application
    - Cancel CO Application
    - Queried CO Application
    - Returned CO Application
    - New Digital Certificate
    - CO Printing and Reprint
    - Digital Documents Printing → Print Digital Document
- Reports and Other Options

Time 9:15am – 5:00pm

Electronic Certificate of Origin Training

To register, please submit your registration form at least 5 days before the course starts via email to training@crimsonlogic.com

Please register Date _____ and _____ No. of pax for the above training

2026 **ECO Training**

Course Date	No of Pax
9 Sep 2026	
15 Sep 2026	
17 Sep 2026	
21 Sep 2026	
6 Oct 2026	
13 Oct 2026	
20 Oct 2026	
28-Oct-2026	

Payment Mode:

- **ECO Subscriber - GIRO**
  Acct ID (Crimsonlogic eTrade Asia Pte Ltd) _____

- Others:
  Remarks: eg. Registration is pending GIRO approval.
  Payment via Fund Transfer

GIRO transaction will be activated before the training date **via the approved Interbank GIRO account with Crimsonlogic eTrade Asia Pte Ltd**

No invoice/official receipt will be issued for GIRO transactions. User will need to print it from the NBS system https://myaccount.crimsonlogic.com.

Company Details

Company Name/UEN Nos _____

Company Address _____

Contact Person _____

Tel. No. _____

eMail _____ Company Stamp

Electronic Certificate of Origin Training

Training Participant's Details & Consent (mandatory)

Name (Mr/Ms) _____

Designation _____

Tel. No. _____

eMail _____ Signature and Date

Name (Mr/Ms) _____

Designation _____

Tel. No. _____

eMail _____ Signature and Date

Name (Mr/Ms) _____

Designation _____

Tel. No. _____

eMail _____ Signature and Date

Name (Mr/Ms) _____

Designation _____

Tel. No. _____

eMail _____ Signature and Date

" I consent to the collection, use and disclosure of personal data in accordance with CrimsonLogic's Privacy Policy which can be found at www.crimsonlogic.com."

TERMS & CONDITIONS

1. Registration. Completed Registration Form with company stamp, must reach us at least seven (7) days before commencement of training session.

2. Payment.

   GIRO transaction will be activated at least one (1) week before the training date. No invoice / official receipt will be issued for GIRO transactions. User will need to print it from the NBS system https://myaccount.crimsonlogic.com.

3. Refunds. There will be no refund of training fees deducted via GIRO, cheque or other forms of payments for cancellation of registered participants or "no show" occurrence on the day of the training session.

4. Replacement. A registered participant who is unable to attend the training may request for a replacement by another person, provided the details of the person together with such a request via email, must be received by us, at least five (5) before the commencement of the session.
   A request for the registered course to be replaced for another course is not allowed.

5. Admin Fee. An administrative fee of S$20.00 (subject to prevailing GST rate) is imposed on the request for replacement.

6. Confirmation. All registrations are subject to email confirmation which would be send to the contact person and the registered participant at least three (3) days before the commencement of the training session.

7. Changes. **Crimsonlogic eTrade Asia Pte Ltd** reserves the right to postpone, cancel any course, session, venue, date, or revise the programme or fees should circumstances so required. Registered participants will be informed at least 3 days before the commencement of the session.