

Request Form for Password Reset

We provide 24-hour service support for our customers.
Please complete the form, email to - Support@crimsonlogic.com

Section 1

Company : _____

User ID / Login ID / Member ID: _____

Please specify **services/application** : _____

Reason for Password Reset:

- ☐ Forgot Password
- ☐ Shared ID
- ☐ Typo Error
- ☐ Other, please specify : _____

Please inform my new Password by (tick **ONE** only):

Email Address : _____

Contact No : _____

Section II

Terms & Conditions for Password Reset

In requesting a password reset, the user and the company whose name appear on the form assume all responsibility for risks associated with the request, collection, receipt, security & use of the new password issued or to be including where the user opts for the same to be issued or to be collected other than by the user in person. CrimsonLogic shall:

- (i) not be obliged to verify the identify or authority of the person collecting or receiving, or using the said password or otherwise purporting to do so collect, receive or use the password on the user's behalf; and
- (ii) be further entitled to rely on the information provided in this form as to the manner & contact particulars to which the password should be issued forwarded by CrimsonLogic

The user & the company shall in any event be liable for all charges and usage under the said password issued and CrimsonLogic shall not be enquired to whether any such use has been authorized by user. By signing this form, the user & the company confirms acceptance of the above terms.

Time for processing Request for Password Reset

CrimsonLogic will use reasonable efforts to process a duly completed Request for Password Reset within 1 hour from the time of receipt of the request.

Owner ID/Requestor Name/Signature

Company Stamp :

Date : _____

Contact No : _____